



YOUR PEACE OF MIND SOLUTION



Case Story: Healthcare Recruitment Group

Healthcare Recruitment Group deploys Themis Software's SIM Solution to increase the certainty of its internal security.

The Background

Healthcare Recruitment Group is the market leader in providing experienced healthcare professionals across Scandinavia. The organisation employs in excess of 100 people and has offices in Denmark, Sweden and the UK. 18 months ago HCRG took the decision to implement an all encompassing Citrix solution to enable all employees to have secure, stable access to their IT systems from all over the world. All the employees have mobile "smart" phones that sync with Outlook, laptops which give them full access to all shared drives and an extensive database of client and candidate information at their disposal.

The Challenge

As part of Health Care Recruitment Group's ongoing securing audit and risk assessment it was decided to implement Themis Software's SIM solution, in an attempt to provide an increased level of security and the ability to effectively "lock down" the highly confidential data that is contained on their network estate.

The data that is held on the estate is personal employee information including CVs, tax information and payslips, employment contracts, insurance and pension details as well as personal bank account numbers. From a corporate perspective the information is an extensive candidate database, a CRM

SUCCESS

IN INTELLIGENT PROACTIVE
COMPLIANCE

Healthcare Recruitment Group successfully mitigated risks and achieved compliance certainty.

The Themis SIM solution was successfully implemented across 4 regional sites in 3 countries.

Client: Healthcare Recruitment Group is the Danish holding company of Scandinavian MedHelp A/S and Skandinavisk Psykiatri ApS.

Since inception in July 2002 the Group has experienced substantial year on year growth and has developed into one of the foremost providers of Medical Consultants to hospitals in Denmark.

Scandinavian MedHelp has throughout the past four years successfully assisted hospitals to provide sustained and committed patient care through the provision of experienced and dedicated Consultants on medium to long term contracts.

The Healthcare Recruitment Group has subsidiaries in Roskilde and Aalborg in Denmark, in Malmö, Sweden and in Liverpool in the United Kingdom.

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system, client contact information as well as signed supplier contracts, financial statements and reports. RCRG like many other organisations make use of an on-line banking facility for payroll and invoice statements.

The main aim of the implementation was to ensure that all confidential information remained exactly that: Confidential. The other added bonus was the ability to monitor the remote working of the various disparate employees that are spread across a number of sites and indeed across three countries. The other aspect of particular interest was compliance from a software perspective, what was actually being run on the estate? Was the organisation's standard desktop regime being adhered to by all employees?

The Benefits

Mr. Michael Gullitsø CEO and MD of HCRG said: "The working environment we now have is much more suited to modern practices. People have the ability to log into the system remotely at any time, this is great for productivity and provides an effective solution for our customers. We needed a way to ensure the only things that were on our network, were things we as a company has installed. Our doctors have to be fully compliant in every aspect of their work and we feel that responsibility extends to us also."

The ability to have an effective overview of all Healthcare Recruitment Groups network including all attached drives have greatly pleased Mr. Gullitsø.

"Flash memory USB devices represent a significant risk to all businesses; the ability to move or alter data or indeed to introduce unauthorised software into a corporate estate is very real. I feel we have taken a major step in mitigating some of the risks faced by many organisations today."

Themis SIM Intelligent Proactive Compliance has delivered the results:

- ✓ Achieved – Compliance Certainty
– Usage Policy adhered to
- ✓ Achieved – Compliance Certainty
– Software Manifest adhered to
- ✓ Achieved – Compliance Certainty
– Confidential Information locked down
- ✓ Achieved – Compliance Certainty
– Full Insight into all connected devices
- ✓ Achieved – Compliance Certainty
– Protection and insight into all browsing



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The Solution

Healthcare Recruitment Group implemented the Themis SIM solution in order to utilize its powerful real time monitoring capability. This detailed all their users' activities and system access patterns. This allowed HCRG to effectively detect any unauthorised software and prevent any potential software policy compliance problems. The ability to snapshot and monitor the traffic of data in detail as well as the ability to highlight any attached drives has proven to be a highly effective proactive method of ensuring that the company's fair usage policy is adhered to.

Like many organisations HCRG's management is concerned about the recent advent of social networking sites and their internet based applications. Sites such as Facebook and MySpace present some concern as to their accessibility as they may affect state output levels.

Themis SIM solution clearly showed that there was little cause for concern or alarm as HCRG's staff had a very positive and mature outlook on the company's IT policies.

The solution was implemented in a complex Citrix environment enabling client safeguard monitoring on both the local PCs as well as in the Citrix servers terminal sessions. The Citrix environment and the Microsoft Windows Active Directory structure has proven to provide a strong foundation for the SIM security monitoring of the activities inside a Microsoft Windows domain setup.

Success

HCRG's successful installation of the Themis Software SIM solution has given them a thorough understanding of what actually exists within their corporate network. HCRG can now say with absolute certainty that their usage policy and their standard desktop build are being strictly adhered to.

Find out more about Themis Software's SIM solution and how this can give you peace of mind to spend more time with your family and friends and less time in the office worrying about company security, compliance issues and the actual business conduct of your employees.

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THE SOLUTION

"The introduction of the Themis SIM solution has significantly helped us increase our certainty and security awareness".
Michael Gullitsø CEO HCRG

SIM implementation facts:

24 SIM clients deployed
(21 workstations, 3 servers)
- HCRG Citrix Server
- HCRG SQL Server
- HCRG Exchange Server
2 Customised SIM Discovery Managers & Tools deployed
(Asset & Audit Management)
1 SIM Administrator Console
Remote On-Demand Support

HRCG Objectives

- to gain better insight in our critical asset utilisation and to meter our local software expenses.
- to be amongst the best in class to document data control and management in the healthcare industry
- to govern our own network access and all the storage devices attached to it via USB, Bluetooth or firewire.